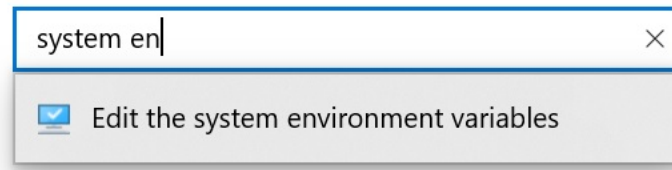# AMD Processor Issues

If you are installing SonoBat onto a new laptop which uses an AMD processor you may get several error messages and the software won't install.

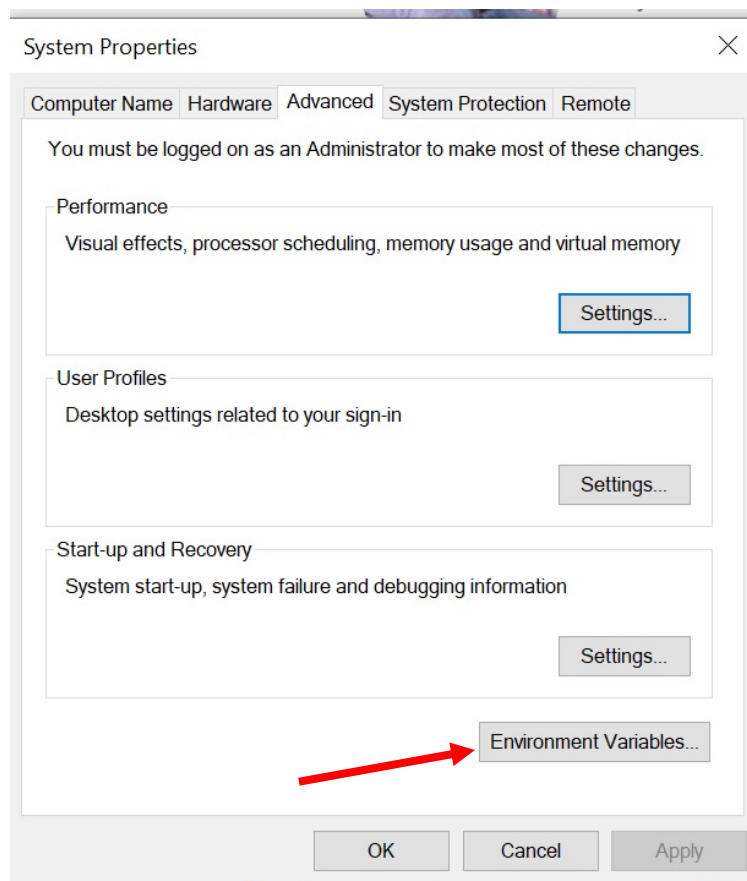To fix the problem follow these simple steps.

On the laptop go to Settings, then in the top search box type "system environment variables"
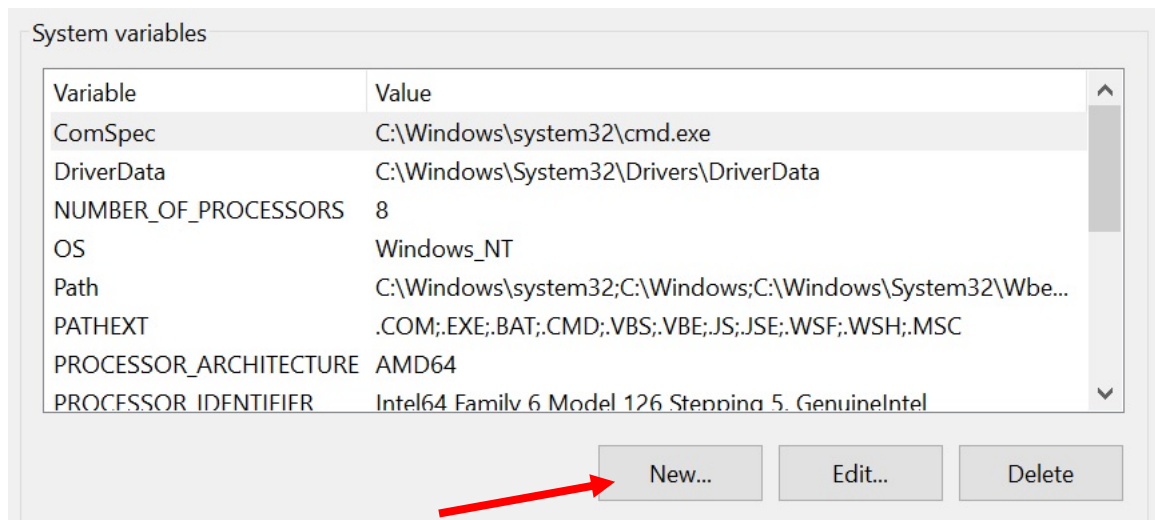

As you type an option will appear

Select this option and the next screen will appear. Select the 'Advanced' tab.

On this screen select the bottom option button; 'Environmental Variables'

Another new screen will appear.

In the lower, System variables, box select 'New'.

Type in the variable name as shown above. In the Variable value box type **5**.

Click 'OK' and then restart your computer and install SonoBat.

Note: On some models of AMD processor this might not work. In which case repeat the above process but type 4 (or 3) for the variable value in the last step.